

Dine's Privacy Policy

Welcome to Sab Trek Technology S.P.C (trading as "Dine") privacy notice. This privacy notice provides information on how Dine collects and processes your personal data when you use our app.

Who we are

Sab Trek Technologies S.P.C is the controller and responsible for your personal data.

Contact details

Our full details are: Full name of legal entity: Sab Trek Technologies S.P.C (trading as "Dine") Email address: info@dinebh.com

Data collected

By using Dine and its services you consent to us being able to collect, use, store and transfer different kinds of personal data about you as follows: Identity Data including name, username or similar identifier, marital status, title, date of birth, gender, and country. Contact Data including billing address, delivery address, email address and telephone numbers. Profile Data including your username and password, purchases or orders made by you, your interests, favorites, references, feedback and survey responses. Marketing and Communications Data including your preferences in receiving marketing from us and our third parties and your communication preferences. Technical information, including the type of mobile device you use, a unique device identifier (for example, your device's IMEI number or the mobile phone number used by the device), mobile network information, your mobile operating system, the type of mobile browser you use, (Device Information); Information stored on your device (Content Information); Details of your use of any of our Apps or your visits to any of Our Sites including, but not limited to traffic data, weblogs and other

communication data, whether this is required for our own billing purposes or otherwise (Log Information. We also use GPS technology to determine your current location. Some of our location-enabled Services require your personal data for the feature to work. If you wish to use the particular feature, you will be asked to consent to your data being used for this purpose. You can withdraw your consent at any time.

How we use your personal data

We will only use your personal data for the purpose for which we collected it which include the following: To register you as a new user. To manage your relationship with us. To enable you to use our app functions such as making orders & chat. To send you offers and announcements within the app, and/or via emails, sms or phone calls. To contact you if any need such as clarifying an order or address. To improve our website, app, products/services, marketing or customer relationships. To recommend products or services which may be of interest to you.

Sharing of your personal data

Your data will be shared with our partners who you have ordered from as they will need this data to provide you with the necessary services of Dine. Our partners are also obliged to use your data purely for the purposes intended and are not allowed to share it with any other party.

Third-party links

Our app may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our app, we encourage you to read the privacy policy of every website you visit.

Data security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality. We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

Data retention

We will only retain your personal data for as long as reasonably necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, regulatory, tax, accounting or reporting requirements. We may retain your personal data for a longer period in the event of a complaint or if we reasonably believe there is a prospect of litigation in respect to our relationship with you. To determine the appropriate retention period for personal data, we consider the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal, regulatory, tax, accounting or other requirements.

Your legal rights

Under certain circumstances, you have rights under data protection laws in relation to your personal data including the right to receive a copy of the personal data we hold about you

Policy updates

Dine may update this policy from time to time